

Cook County Re-Entry Resource Guide

Cook County Secretary of State Office Locations (Drivers' License and State ID Services)

- **Chicago Central** - 100 W. Randolph, Concourse level, Chicago, IL 60601
- **Chicago Diversey Express**- 4642 W. Diversey St., Chicago, IL 60641
- **Chicago Heights** - 570 W. 209th St., Chicago Heights, IL 60411
- **Chicago Loop Express** - 69 W. Washington, Concourse level, Chicago, IL 60601
- **Chicago North** - 5401 N. Elston Ave., Chicago, IL 60630
- **Chicago Public Service**- 17 N. State St., Ste. 1000, Chicago, IL 60602
- **Chicago South**- 9901 S. Dr. Martin Luther King Jr. Dr., Chicago, IL 60628
- **Chicago West** - 5301 W. Lexington St., Chicago, IL 60644

Cook County Department of Human Services (DHS) Family Community Resource Center (FCRC)

(SNAP/TANF/Medicaid Services)

- **DHS/ FCRC Calumet Park** - 831 West 119th Street Chicago, IL
- **DHS/ FCRC** - 2650 West Fulton Street Chicago, IL
- **DHS/ FCRC** - 2701 West Lake Street Melrose Park, IL
- **DHS/ FCRC (Medical Operations)** -1112 South Wabash Avenue Chicago, IL
- **DHS/ FCRC (Mid South)** - 1642 West 59th Street Chicago, IL
- **DHS/ FCRC Center (Northern)** - 8020 Saint Louis Avenue Skokie, IL
- **DHS/ FCRC (Northwest)** - 4105 West Chicago Avenue Chicago, IL
- **DHS/ FCRC (South Loop)** - 1112 South Wabash Avenue Chicago, IL
- **DHS/ FCRC (South Suburban)** - 3301 Wireton Road Blue Island, IL
- **DHS/ FCRC (Southeast)** - 8001 South Cottage Grove Avenue Chicago, IL
- **DHS/ FCRC (Stroger)** - 600 South Hoyne Avenue Chicago, IL
- **DHS/ FCRC (Western)** - 3910 Ogden Avenue Chicago, IL
- **DHS/ FCRC (Englewood)** - 5323 South Western Avenue Chicago, IL
- **DHS/ FCRC (Humboldt Park)** - 2753 West North Avenue Chicago, IL
- **DHS/ FCRC (Roseland)** - 11203 South Ellis Avenue Chicago, IL
- **DHS/ FCRC (Uptown)** - 5050 North Broadway Street Chicago, IL
- **DHS/ FCRC (Woodlawn)** - 915 East 63rd Street Chicago, IL

Cook County Workforce Locations ***Some locations offer assistance with obtaining a GED*

- **Aunt Martha's** - 23485 Western Avenue, Park Forest, IL 60466
*Business Workforce Services, Career Coaching, Ex - Offenders, Financial Literacy, **GED Referrals**, Individuals Experiencing Homeless, Individuals with Disabilities, Interview Preparation, Job Placement, Job Shadowing, Mentoring, On-the-Job Training, Out-of-School Youth (16-24), Paid Work Experiences/ Internship, Post - secondary/College Preparation, Referrals to Occupational Training, Resource Room, Resume Writing, Tutoring, Veterans*
- **Bethel Family Resource Center** - 1250 Portland Avenue, Chicago Heights, IL 60411
*Business Workforce Services, Career Coaching, Ex - Offenders, Financial Literacy, **GED Referrals**, Individuals Experiencing Homeless, Individuals with Disabilities, Interview Preparation, Job Placement, Job Shadowing, Mentoring, On-site Occupational Training, On-the-Job Training, Out-of-School Youth (16-24), Paid Work Experiences/ Internship, Post - secondary/College Preparation, Referrals to Occupational Training, Resource Room, Resume Writing, Tutoring, Veterans*
- **Calumet Area Industrial Commission** - 1000 East 111th Street, Chicago, IL 60628
*Adult (ages 18+), Business Workforce Services, Career Coaching, Ex - Offenders, Financial Literacy, **GED Referrals**, Individuals Experiencing Homeless, Individuals with Disabilities, Interview Preparation, Job*

Placement, Job Shadowing, On-the-Job Training, Referrals to Occupational Training, Resource Room, Resume Writing, Veterans

- **Howard Area Community Center** - 7648 North Paulina Street, Chicago, IL 60626
Adult (ages 18+), Business Workforce Services, Career Coaching, Ex - Offenders, Interview Preparation, Job Placement, On-the-Job Training, Referrals to Occupational Training, Resource Room, Resume Writing
- **Jane Addams Resource Corp.** - 4432 North Ravenswood Avenue, Chicago, IL 60640
AGENCY TYPE: Manufacturing
Adult (ages 18+), Business Workforce Services, Career Coaching, Ex - Offenders, Interview Preparation, Job Clubs, Job Placement, On-the-Job Training, Referrals to Occupational Training, Resource Room, Resume Writing
- **Mid-South American Job Center** - 4314 South Cottage Grove Avenue, Chicago, IL 60653
AGENCY TYPE: American Job Center
Adult (ages 18+), Business Workforce Services, Career Coaching, Digital Literacy, English as a Second Language (ESL) Referrals, Ex - Offenders, Financial Literacy, **GED Referrals**, Individuals Experiencing Homeless, Individuals with Disabilities, Interview Preparation, Job Clubs, Job Placement, Job Shadowing, Mentoring, On-site Occupational Training, On-the-Job Training, Paid Work Experiences/ Internship, Post - secondary/College Preparation, Referrals to Occupational Training, Resource Room, Resume Writing, Tutoring, Unemployment Assistance, Veterans
- **Moraine Valley Community College** - 9000 College Pkwy, Palos Hills, IL 60465
AGENCY TYPE: Community College
Adult (ages 18+), Business Workforce Services, Career Coaching, Construction Works, English as a Second Language (ESL) Referrals, Ex - Offenders, **GED Referrals**, Individuals with Disabilities, Interview Preparation, Job Clubs, Job Placement, Job Shadowing, Laid off/Dislocated Workers, On-site Occupational Training, On-the-Job Training, Referrals to Occupational Training, Resource Room, Veterans
- **Near West American Job Center** - 1700 West 18th Street, Chicago, IL 60608
AGENCY TYPE: American Job Center
Adult (ages 18+), Business Workforce Services, Career Coaching, Digital Literacy, English as a Second Language (ESL) Referrals, Ex - Offenders, Financial Literacy, **GED Referrals**, Individuals Experiencing Homeless, Individuals with Disabilities, Interview Preparation, Job Clubs, Job Placement, Job Shadowing, Laid off/Dislocated Workers, Mentoring, On-site Occupational Training, On-the-Job Training, Paid Work Experiences/ Internship, Post - secondary/College Preparation, Referrals to Occupational Training, Resource Room, Resume Writing, Tutoring, Unemployment Assistance, Veteran
- **North Suburban Cook County American Job Center** - 723 West Algonquin Road, Arlington Heights, IL 60005
AGENCY TYPE: American Job Center
Adult (ages 18+), Business Workforce Services, Career Coaching, Digital Literacy, English as a Second Language (ESL) Referrals, Ex - Offenders, Financial Literacy, **GED Referrals**, Individuals Experiencing Homeless, Individuals with Disabilities, Interview Preparation, Job Clubs, Job Placement, Job Shadowing, Laid off/Dislocated Workers, Mentoring, On-site Occupational Training, On-the-Job Training, Opportunity Works, Paid Work Experiences/ Internship, Post - secondary/College Preparation, Public Aid Referrals, Referrals to Occupational Training, Resource Room, Resume Writing, Tutoring, Unemployment Assistance, Veterans
- **Northside American Job Center at Truman College** - 1145 West Wilson Avenue, Chicago, IL 60640
AGENCY TYPE: American Job Center
Adult (ages 18+), Business Workforce Services, Career Coaching, Digital Literacy, English as a Second Language (ESL) Referrals, Ex - Offenders, Financial Literacy, **GED Referrals**, Individuals Experiencing Homeless, Individuals with Disabilities, Interview Preparation, Job Clubs, Job Placement, Job Shadowing, Laid off/Dislocated Workers, Mentoring, On-site Occupational Training, On-the-Job Training, Paid Work Experiences/ Internship, Post - secondary/College Preparation, Referrals to Occupational Training, Resource Room, Resume Writing, Tutoring, Unemployment Assistance, Veterans

- **Safer Foundation** - 571 W Jackson Blvd, Chicago, IL 60661 60661
Adult (ages 18+), Business Workforce Services, Career Coaching, Ex - Offenders, **GED Referrals**, Individuals Experiencing Homeless, Individuals with Disabilities, Interview Preparation, Job Placement, On-the-Job Training, Referrals to Occupational Training, Resource Room, Resume Writing, Veterans
- **Safer Foundation – South Holland Location** - 249 W 162nd St, South Holland, IL 60473
Adult (ages 18+), Business Workforce Services, Career Coaching, Ex - Offenders, **GED Referrals**, Individuals Experiencing Homeless, Individuals with Disabilities, Interview Preparation, Job Placement, On-the-Job Training, Referrals to Occupational Training, Resource Room, Resume Writing, Veterans
- **South Suburban Cook County American Job Center** - 16845 South Halsted Street, Harvey, IL
AGENCY TYPE: American Job Center
Adult (ages 18+), Business Workforce Services, Career Coaching, Construction Works, English as a Second Language (ESL) Referrals, Ex - Offenders, Financial Literacy, **GED Referrals**, Individuals Experiencing Homeless, Individuals with Disabilities, Interview Preparation, Job Clubs, Job Placement, Job Shadowing, Laid off/Dislocated Workers, Mentoring, On-the-Job Training, Out-of-School Youth (16-24), Paid Work Experiences/ Internship, Post - secondary/College Preparation, Public Housing Residents, Referrals to Occupational Training, Resource Room, Resume Writing, Tutoring, Veterans
- **South Suburban Cook County American Job Center at Prairie State College** - 202 South Halsted Street, Chicago Heights, IL 60411
AGENCY TYPE: American Job Center
Adult (ages 18+), Business Workforce Services, Career Coaching, Construction Works, English as a Second Language (ESL) Referrals, Ex - Offenders, **GED Referrals**, Individuals Experiencing Homeless, Individuals with Disabilities, Interview Preparation, Job Clubs, Job Placement, Laid off/Dislocated Workers, On-site Occupational Training, Public Aid Referrals, Referrals to Occupational Training, Resource Room, Resume Writing, Unemployment Assistance, Veterans
- **Southwest American Job Center at Daley College** - 7500 South Pulaski Road, Chicago, IL 60652
AGENCY TYPE: American Job Center
Adult (ages 18+), Business Workforce Services, Career Coaching, Construction Works, Digital Literacy, **English as a Second Language (ESL) Referrals**, Ex - Offenders, Financial Literacy, **GED Referrals**, Individuals Experiencing Homeless, Individuals with Disabilities, Interview Preparation, Job Clubs, Job Placement, Laid off/Dislocated Workers, Mentoring, On-site Occupational Training, Out-of-School Youth (16-24), Paid Work Experiences/ Internship, Post - secondary/College Preparation, Public Aid Referrals, Public Housing Residents, Referrals to Occupational Training, Resource Room, Resume Writing, Tutoring, Unemployment Assistance, Veterans
- **Washington Heights Workforce Center** - 10325 S Halsted St, Chicago, IL 60628
Adult (ages 18+), Business Workforce Services, Career Coaching, Digital Literacy, Ex - Offenders, **GED Referrals**, Individuals Experiencing Homeless, Individuals with Disabilities, Interview Preparation, Job Placement, Laid off/Dislocated Workers, On-the-Job Training, Public Housing Residents, Referrals to Occupational Training, Resource Room, Resume Writing, Veterans
- **West Suburban Cook County American Job Center** - 1701 South 1st Avenue, Maywood, IL 60153
AGENCY TYPE: American Job Center
Adult (ages 18+), Business Workforce Services, Career Coaching, Digital Literacy, **English as a Second Language (ESL) Referrals**, Ex - Offenders, Financial Literacy, **GED Referrals**, Individuals Experiencing Homeless, Individuals with Disabilities, Interview Preparation, Job Clubs, Job Placement, Job Shadowing, Laid off/Dislocated Workers, Mentoring, On-site Occupational Training, On-the-Job Training, Out-of-School Youth (16-24), Paid Work Experiences/ Internship, Post - secondary/College Preparation, Public Aid Referrals, Public Housing Residents, Referrals to Occupational Training, Resume Writing, Tutoring, Unemployment Assistance, Veterans
- **Westside American Job Center** - 605 South Albany Avenue, Chicago, IL 60612
AGENCY TYPE: American Job Center
Adult (ages 18+), Business Workforce Services, Career Coaching, Digital Literacy, **English as a Second Language (ESL) Referrals**, Ex - Offenders, Financial Literacy, **GED Referrals**, Individuals Experiencing Homeless, Individuals with Disabilities, Interview Preparation, Job Clubs, Job Placement, Job Shadowing,

Laid off/Dislocated Workers, Mentoring, On-site Occupational Training, On-the-Job Training, Paid Work Experiences/ Internship, Post - secondary/College Preparation, Public Aid Referrals, Public Housing Residents, Referrals to Occupational Training, Resource Room, Resume Writing, Tutoring, Unemployment Assistance, Veterans

- **YWCA Laura Parks and Mildred Francis Center** - 6600 South Cottage Grove Avenue, Chicago, IL
Business Workforce Services, Career Coaching, Ex - Offenders, Financial Literacy, **GED Referrals**, Individuals Experiencing Homeless, Interview Preparation, Job Placement, Job Shadowing, Mentoring, On-site Occupational Training, On-the-Job Training, Out-of-School Youth (16-24), Paid Work Experiences/ Internship, Post - secondary/College Preparation, Referrals to Occupational Training, Resource Room, Resume Writing,

Cook County Substance Abuse Resources

- **The Counseling Center Inc.** - 7141 S. Jeffrey Blvd. Chicago, IL. 60649
Drug and Alcohol Treatment Services, Substance Abuse Treatment Services
Service Setting: Outpatient Drug Rehab, Outpatient Day Treatment or Partial Hospitalization, Intensive Outpatient Treatment, Regular Outpatient Treatment
- **New Hope Recovery Center LLC** - 2835 N Sheffield Ave, Suite 304 Chicago, IL. 60657
(773) 883-3916
Drug and Alcohol Treatment Services, Halfway House, Substance Abuse Treatment Services
Service Setting: Inpatient Drug Rehab, Inpatient Treatment Center (ITC) For Adults, Other Residential Services (Excluding RTCs), Outpatient Drug Rehab, Long Term Drug Rehab, Outpatient Day Treatment or Partial Hospitalization, Intensive Outpatient Treatment, Regular Outpatient Treatment
- **HRDI Harriet Tubman (WOMEN)**- 11352 South State Street Chicago, IL. 60628
(773) 785-4955
Drug and Alcohol Treatment Services, Substance Abuse Treatment Services
Service Setting: Inpatient Drug Rehab, Inpatient Treatment Center (ITC) For Adults, Other Residential Services (Excluding RTCs), Long Term Drug Rehab
- **Emages Inc.** - 7601 S Kostner Ave Ste# 500, Chicago, IL. 60652 (773) 224-7386
Drug and Alcohol Treatment Services, Substance Abuse Treatment Services
Service Setting: Outpatient Drug Rehab, Outpatient Day Treatment or Partial Hospitalization, Intensive Outpatient Treatment, Regular Outpatient Treatment
- **Addiction Counseling Educational Services (ACES) Catholic Charities**
2601 W. Marquette Rd. E-Building Rooms 117 and 130, Chicago, IL 60629 (773) 349-8052
Type of Care: Outpatient Counseling
- **Gateway Foundation Alcohol & Drug Treatment Chicago River North**
415 N. Dearborn St. Ste. 510, Chicago, IL 60654 (312) 464-9451

Cook County Mental Health Resources

- **Adult Psychiatry Consultation Liaison Service** - John H. Stroger, Jr. Hospital of Cook County
1969 W. Ogden Ave. Chicago, IL 60612 (312) 864-6000 - Monday - Friday from 8 am to 4 pm
- **Adult Outpatient Psychiatry Services** - Provident Hospital of Cook County
500 E. 51st St. Chicago, IL 60615 (312) 572-2000 - Tuesday from 8 am to 4 pm
- **Adult Psychiatry Services** - Oak Forest Health Center
15900 Cicero Ave. Oak Forest, IL 60452 (708) 687-7200 - Monday - Friday from 8 am to 4 pm

***Additional Mental Health Resources Offered At Several Social Service Agencies. Please see below*

Cook County Social Service Agencies

- **Safer Foundation** - 571 W. Jackson Boulevard. Chicago, IL 60661 (312) 922-2200
 - ✓ Case Management
 - ✓ Employment Services/Job Readiness/Retention
 - ✓ Cognitive-Based Programming
 - ✓ Basic Skills, GED
 - ✓ Substance Abuse Treatment
 - ✓ Mental Health Counseling/ Evaluation

- ✓ Community Service
- ✓ Life Skills
- ✓ Family Support/Parenting Skills
- **City of Chicago Community Reentry Support Center, Phalanx Family Services**
837 West 119th St. Chicago, IL 60643 (773) 291-1086
- ✓ Education and training
- ✓ Mentoring and Support Groups
- ✓ Connection to Counseling Assistance
- ✓ Connection to Housing and Food Assistance
- ✓ Family Reunification and Child Support Assistance
- ✓ Information on Sealing and Expunging Criminal Records
- **City of Chicago Community Reentry Support Center, Howard Area Center**
7637 North Paulina St. Chicago, IL 60626 (773) 332-6772
- ✓ Education and training
- ✓ Mentoring and Support Groups
- ✓ Connection to Counseling Assistance
- ✓ Connection to Housing and Food Assistance
- ✓ Family Reunification and Child Support Assistance
- ✓ Information on Sealing and Expunging Criminal Records
- **City of Chicago Community Reentry Teamwork Englewood**
815 W. 63RD St. (2nd floor) Chicago, IL 60621 (773) 488-6607
- ✓ Education and training
- ✓ Mentoring and Support Groups
- ✓ Connection to Counseling Assistance
- ✓ Connection to Housing and Food Assistance
- ✓ Family Reunification and Child Support Assistance
- ✓ Information on Sealing and Expunging Criminal Records
- **Men and Women in Prison Ministries**
3424 S. State St. Chicago, IL 60161 (312) 842-1177
- ✓ Case Management
- ✓ Support Groups
- ✓ Family and Parenting Supportive Services
- ✓ Telephone Counseling
- ✓ Referrals to Other Services
- **Roosevelt University Life Skills Reentry Program (BY APPOINTMENT ONLY)**
185. Michigan Ave. (Gage Building) Chicago IL, 60603, (312) 281-3370 Hrs: 8:30am – 4:30pm
- ✓ Life Skills Instruction
- ✓ Case Management
- ✓ Employment Assistance
- ✓ Education Advice
- ✓ Bus Vouchers
- **7-70 Reentry Services**
9146 Lincoln Ave. Brookfield IL, 60513 (708) 680-7075
A faith-based non-profit that offers: mentoring, employment, counseling, and case management services.

Cook County Veteran Resources

- **Jesse Brown VA Medical Center**
820 S. Damen Ave. Chicago, IL 60612 (312) 569-8387
Healthcare and PTSD program
- **Chicago Heights Vet Center**
1010 Dixie Hwy. (2nd Floor) Chicago IL, 60411
Substance Abuse and Mental Health Treatment

Lifeline Free Government Cell Phones Program in Illinois

In this program, the customers get a free phone, no monthly bills or any long-term contracts, no any additional or hidden costs or fees. There there is more than one Lifeline company giving free government cell phones and free government smartphones to its subscribers in Illinois. Given this point, it makes sense to learn about all of them before enrollment. The most significant difference in the companies is the amount of free talk minutes and text messages. Typically, most provide about 2G of free data. Although applicants may apply for this service online at each company's website, representatives are often on site at DHS offices and Food Pantries in Cook County. (Feel free to call some of these locations in your area to inquire about representatives appearing on site to sign up potential customers.) Typically, one's medical card or link card will suffice for "proof of income."

Providers include: *Access Wireless - *American Assistance - *Assurance Wireless - *Life Wireless - *Safelink Wireless - *Terracom Wireless

Who is eligible for free government smartphones and free government cell phones in Illinois?

You are probably eligible for a free phone from the government if you are a participant of any of the following government-paid programs:

- Medicaid
- Food Stamps/ Supplemental Nutrition Assistance Program (SNAP)

- Supplemental Security Income (SSI)
- Veterans Pension and Survivor's Benefit
- Section 8/ Federal Public Housing Assistance
- Tribal Temporary Assistance for Needy Families (TANF)
- Bureau of Indian Affairs General Assistance (BIA)
- Tribal Head Start (only those households meeting its income qualifying standard)
- Food Distribution Program on Indian Reservations (FDPIR).

Household size (number of people)	Eligible annual income per household
1	\$17,226
2	\$23,274
3	\$29,322
For each additional person, add	\$6,048

Office of the State Appellate Defender - Expungement Unit

<https://www2.illinois.gov/osad/Expungement/Pages/default.aspx>

People with qualifying arrests and convictions may petition the court of their sentencing county to expunge or seal their records. We can answer your questions regarding eligibility for expungement and sealing. Contained in this site is an overview explaining the process and worksheets to determine if you qualify to expunge or seal your record. We also provide instructions and forms. The Office of the State Appellate Defender cannot represent you on a petition to expunge or seal your records. To contact us with questions, or to request a copy of the overview, worksheets and/or forms you may email, call or write us. Be sure to include your mailing address if requesting materials to be mailed to you. All forms and information may also be downloaded.

Questions or to request additional information contact:

Office of the State Appellate Defender
Expungement & Sealing Unit
400 W. Monroe, Suite 202 - Springfield, IL 62704
Toll-Free: 866-787-1776
Email: Expungement@osad.state.il.us

Westside Health Authority

Target Audience: Returning citizens, homeless, veterans, unemployed/underemployed and special needs individuals. We welcome non-offenders, returning citizens with violent and non-violent felonies and any individuals 18 years of age or older who need employment and/or supportive services assistance.

Services Provided: job readiness training & job placement; job club; vocational training; resume assistance; case management services such as ID's, birth certificates, legal aid, counseling, hygiene kits, overcomer's group, clothing, free haircuts, furniture, GED certification, SNAP benefits assistance and more.

Contact Registration Information: Registration is conducted Monday-Friday at 9:00 AM at 5417 W. Division Street. Call 773-786-0226 to schedule a date for registration. Please bring an ID and social security card to registration. If you do not have these documents, call the phone number above and ask to speak to a case manager for assistance in obtaining an ID and/or social security card.

Special Programs Offered: CTA 2nd Chance Apprenticeship Program, Employment Preparation/Placement Program, Transitional Jobs Program and Dog Kennel Training/Work Program.